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**NV Energy South and North Active Arrears Inactive Arrears
Payment Arrangements Closed Disconnect Non-Payments
Balance Carried Forward Total Residential Customers**

NVEnergy

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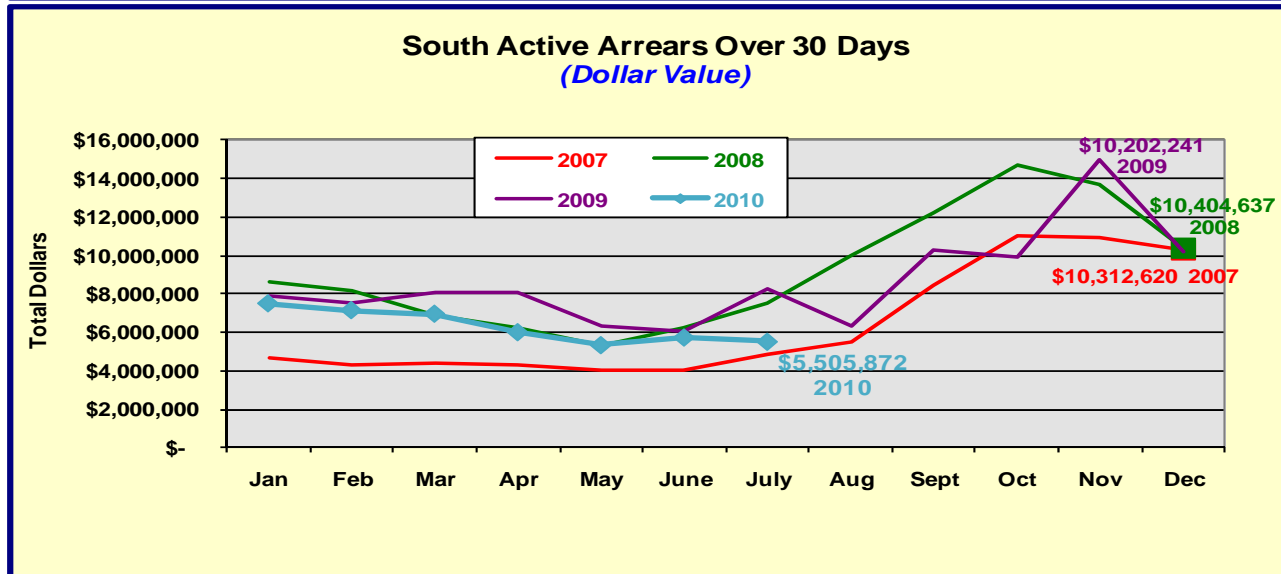
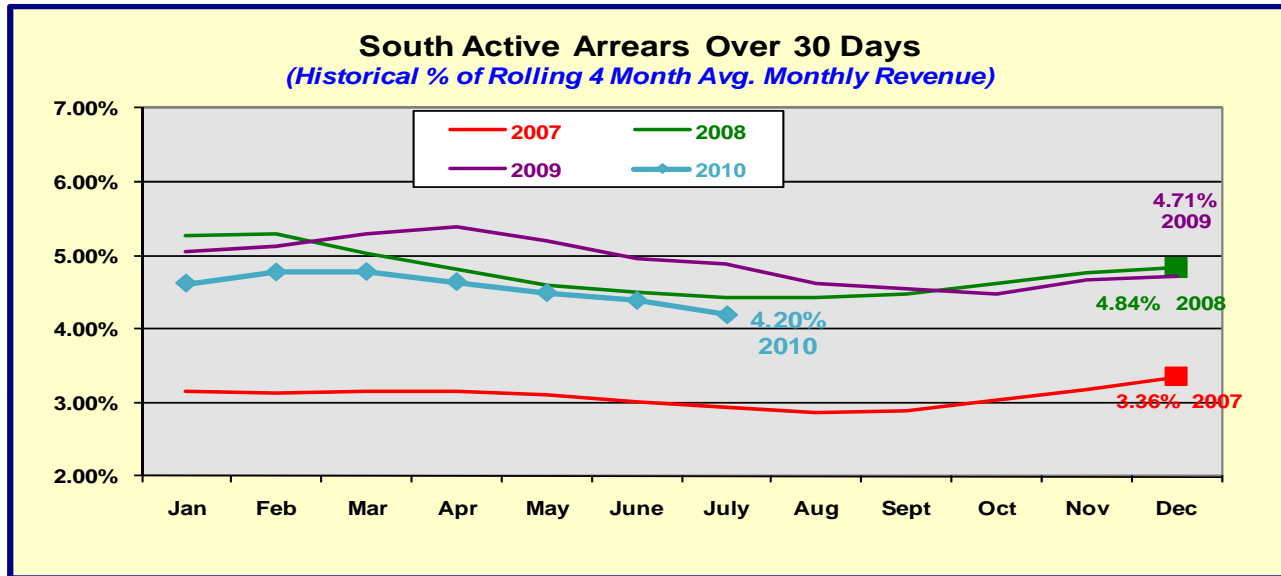
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**NV Energy South and North
Active Arrears
Inactive Arrears
Payment Arrangements
Closed Disconnect Non-Payments
Balance Carried Forward
Total Residential Customers
2005 – July 2010**

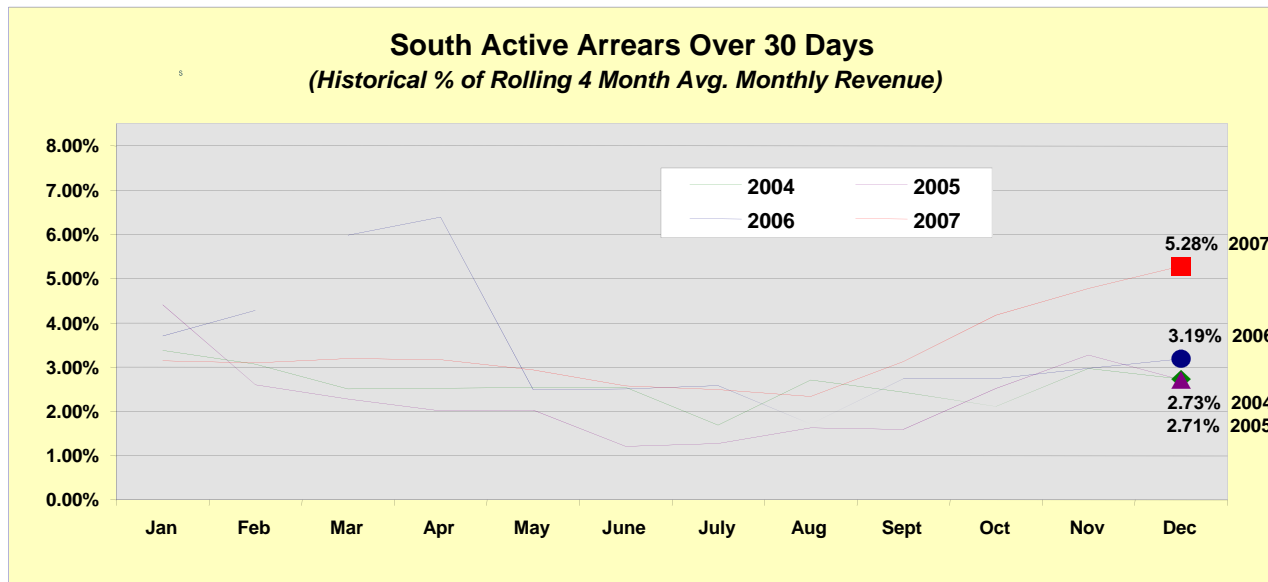
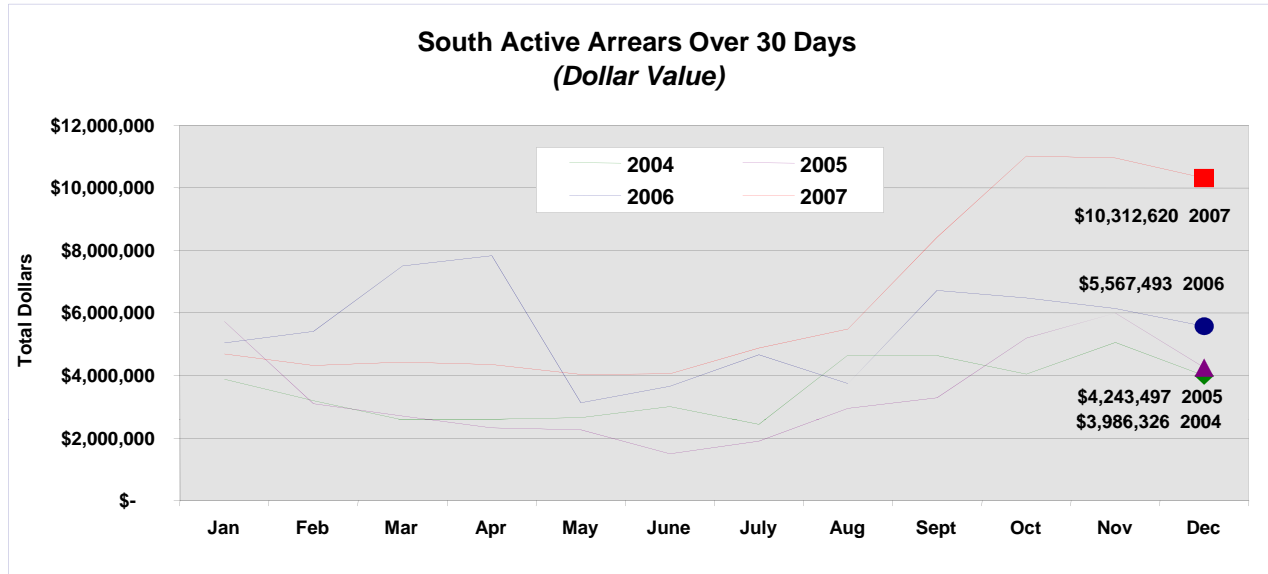


NV Energy South Active Arrears 2007 – 2010 Residential & Commercial



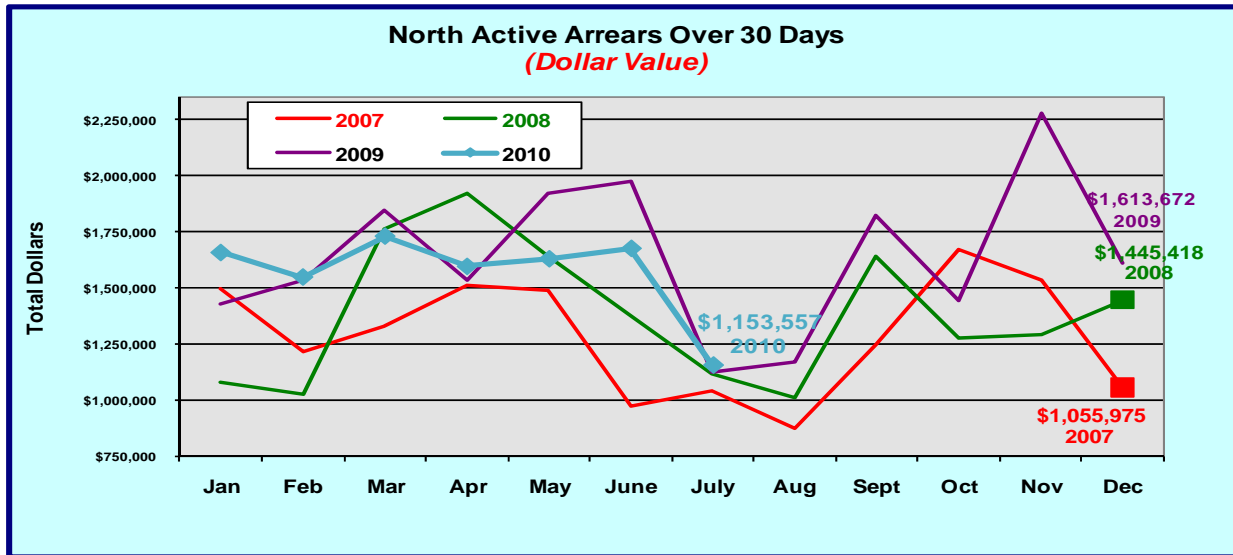
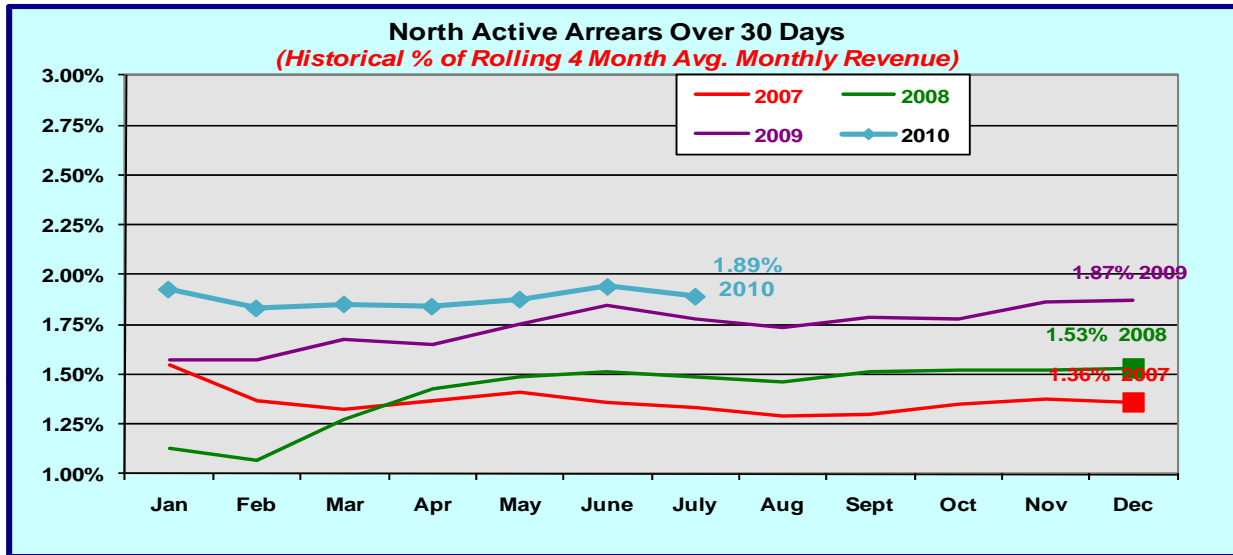


NV Energy South Active Arrears 2004 – 2007 Residential & Commercial



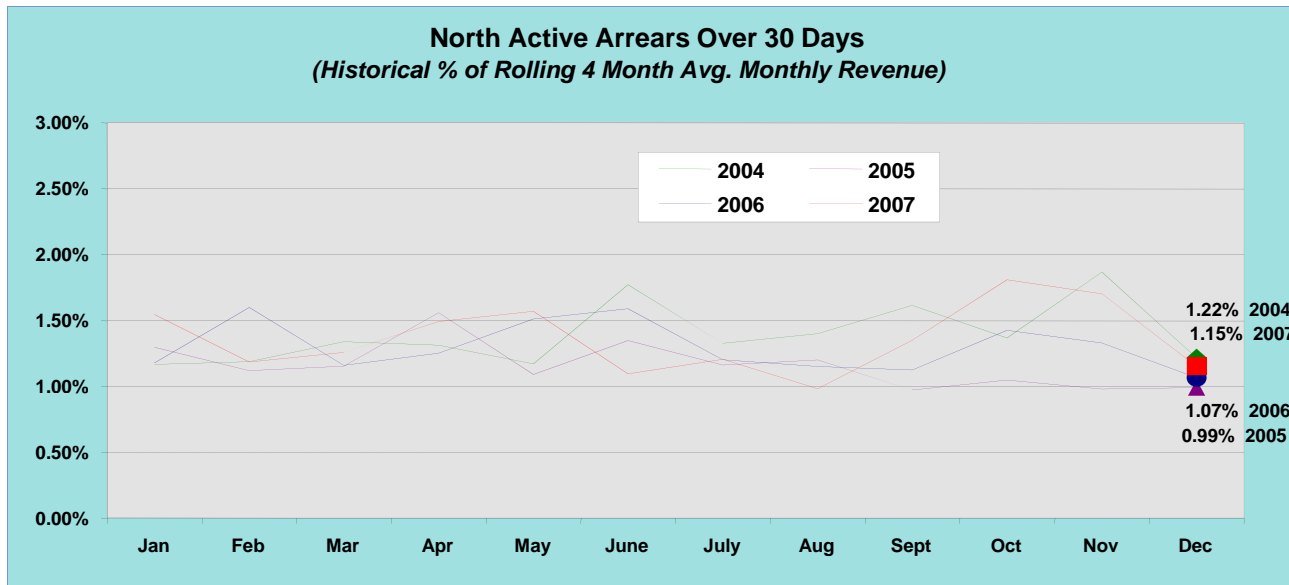
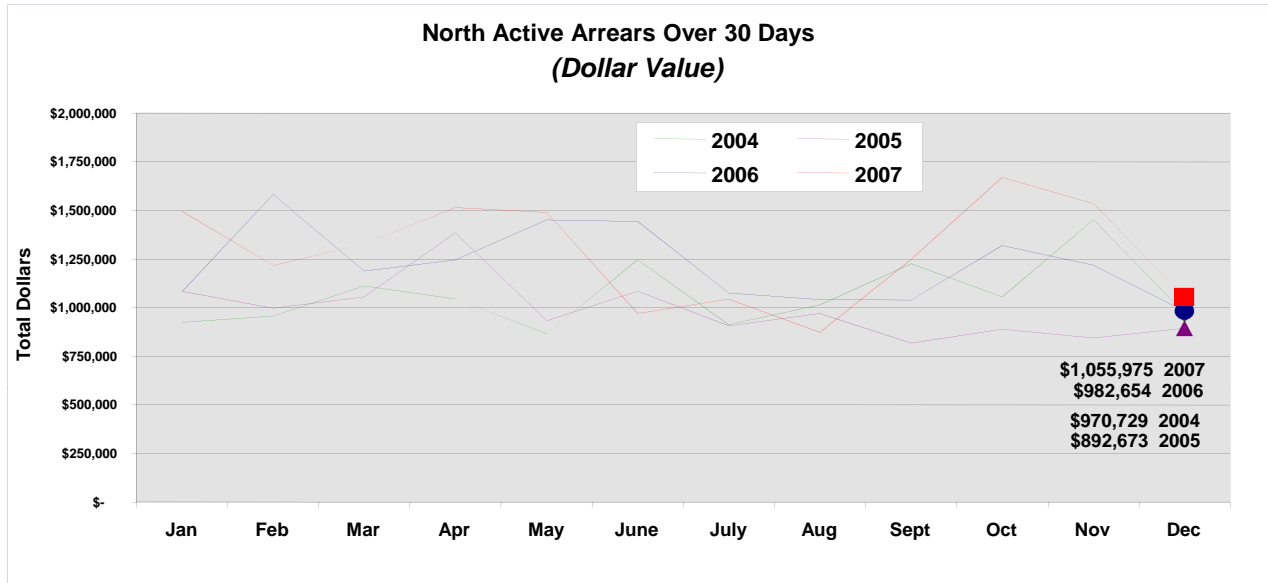


NV Energy North Active Arrears 2007 – 2010 Residential & Commercial



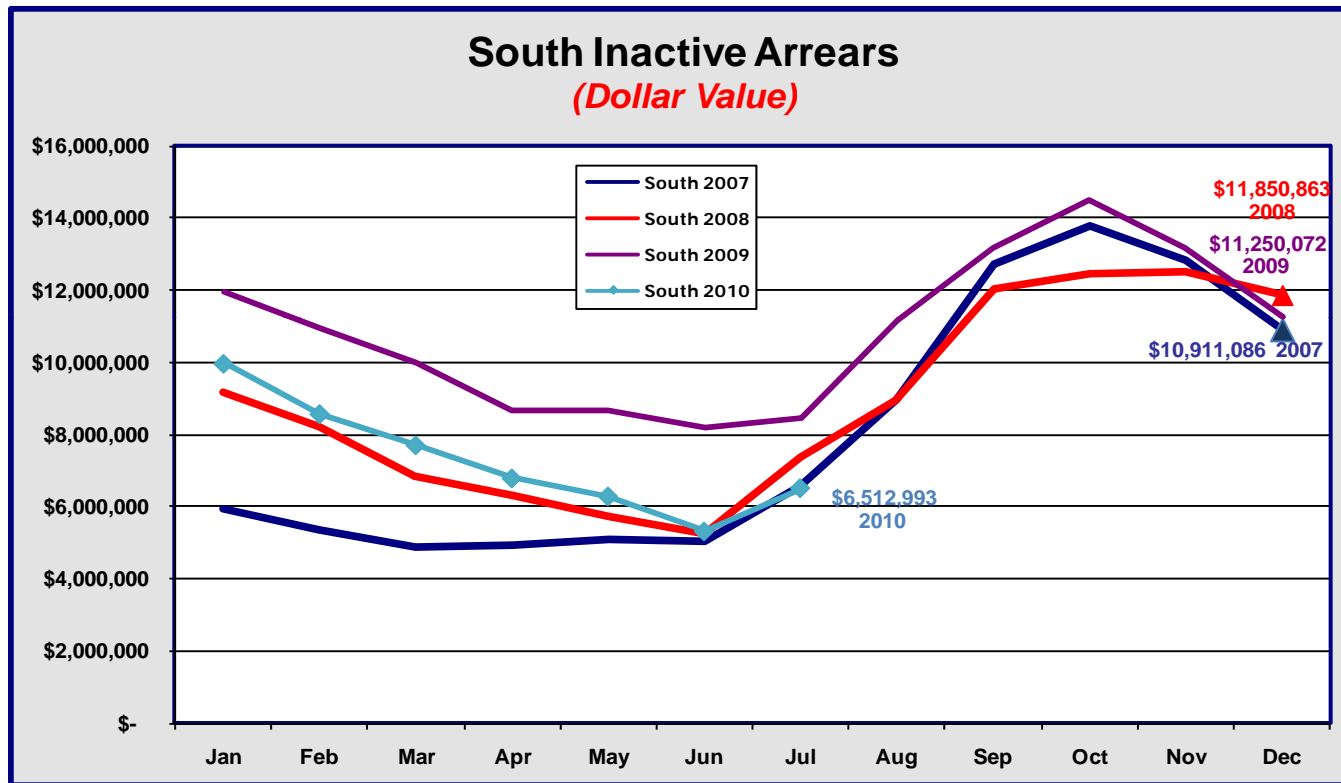


NV Energy North Active Arrears 2004 – 2007 Residential & Commercial





NV Energy South Inactive Accounts 2007 – 2010 Residential & Commercial



NV Energy
Total Residential Customers
2005 – July 2010

South

Date	Total Residential Customers
December 2005	682,753
December 2006	711,499
December 2007	724,950
December 2008	725,856
December 2009	726,174
July 2010	728,591

North

Date	Total Residential Customers
December 2005	265,785
December 2006	272,485
December 2007	275,933
December 2008	274,951
December 2009	276,257
July 2010	276,357