Hospital of Saint Raphael Annual Report, 1983 (Who and What is the Hospital of Saint Raphael?)

Hospital of Saint Raphael

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Who and What is the HospitaJ of Saint RaPhaeJ,
If you are reading this brochure to learn about a hospital you know little or nothing about...or even if you have been associated with the Hospital of Saint Raphael for many years, we hope it will help provide answers to and insights into two big questions: What is Saint Raphael's? And who are we?

Saint Raphael's was established to provide the people of Greater New Haven with understanding and compassionate medical care while preserving the dignity of each person. It is a commitment we intend to steadfastly uphold.

We are fortunate to have been blessed so many times—first, with such a special mission; then with a dedicated team to carry it out; and finally, with the support of the people of South Central Connecticut to continue for so many decades.

For additional copies of this brochure, to obtain information not included here, or to offer suggestions to be included in future reprints, call the Department of Public Information at 789-3509.

Thank you for your interest in Saint Raphael's.

Sister Anne Virginie
President
The spirit of caring which brought the original sisters, Sister Mary Immaculata McDonough, Sister Mary Eusiliee Kiehthan, Sister Rose Utica Farkas, and Sister Alice Veronica Flynn, to New Haven from New Jersey has never wavered. From its formal mission statement adopted in 1976 to its formal policy of not discriminating in admission, treatment or employment, to decades of care by all people connected with the hospital, Saint Raphael’s has earned an enviable reputation as a hospital that places the individual dignity of each patient above all.

Saint Raphael’s commitment of caring for the entire community was tested less than two months after it opened its doors when a fire broke out at Grace Hospital next door. Patients were admitted as fast as they could be brought to the new hospital, and the people of Greater New Haven quickly realized the special qualities of their new community hospital.

A pioneering spirit

With the passing years, Saint Raphael’s took giant steps forward, becoming an impressive center for the highest levels of care. In the 1970s, 40s, 50s, the hospital underwent tremendous physical growth, adding new departments, units, services, and the equipment needed to provide the best possible care in these areas.

Saint Raphael’s takes pride in being the community hospital for the City of New Haven, five tightly knit communities bordering the city, and many suburban communities. However, it offers services not typically associated with a community hospital, producing a reputation as an outstanding community health resource and medical pioneer, and allowing it to serve as a referral medical center for Southern Connecticut and beyond. Among many medical achievements, Saint Raphael’s was the first hospital in Connecticut and the second in New England to have a coronary care unit, the first in New England with a radiation center, the first Connecticut hospital with a children’s psychiatric unit and the first community hospital in the state to perform open heart surgery and implant an artificial heart. Today, its radiation therapy program is one of the three most comprehensive and largest in Connecticut, with more than 31,000 persons treated in 1983 alone. It also continues as a leader in the field of open heart surgery, and has made its mark in cardiology, laser surgery and diabetics, and treatment of eye, nose and throat problems.

Expanding facilities

Saint Raphael’s took a giant step forward in 1976 with the opening of the Verdi Memorial Building, doubling the hospital’s space and containing the most advanced medical technology. It is named for the late Dr. William Verdi, an internationally renowned surgeon and one of the 14 physicians who founded Saint Raphael’s. Dr. Verdi was the hospital’s chief surgeon for several decades, practicing medicine with such skill and compassion that thousands of patients from all walks of life came to be treated by him.

The 1980s will bring even more growth with a $1 million expansion and renovation plan. cornerstone of the project is the construction of a six-level addition in front of and adjoining Saint Raphael’s Main Building, facing Chapel Street. The Main Building will be renovated. Other construction will include a three-level structure linking the Verdi Memorial Building with the new complex, as well as a connecting corridor from the parking garage.

The Private Building, connected to the Main Building and facing Sherman Avenue, will be renovated. In addition, four antiquated structures will be demolished.

The remainder of the project is an innovative plan to join with a private developer in the construction of a 3.5 million medical office building complex on hospital grounds. In addition to private physician offices, it will house the Primary Care Center, outpatient department, and day surgery unit. Under a special arrangement, the hospital will own the land, but—through the private developer—groups and individuals will rent the building’s space, thus placing traditional “non-invasive” hospital property on the city’s tax rolls.
The many faces of our hospital

Saint Raphael’s is a major teaching hospital, offering postgraduate medical education in all major specialties. It also participates in the education of many other health professionals, including nurses, radiologic technology, personal care specialists, and physical therapists. These programs enable Saint Raphael’s, the fifth largest hospital in the state, to combine the best of a teaching and community hospital, offering a wide range of acute care and ambulatory care services.

In addition to the more than 700 people who make up the medical staff, the hospital employs more than 2,300 individuals in a variety of jobs, making it New Haven’s fourth largest employer. These people include dietitians and other members of the food service department, social workers, clergy, maintenance personnel, the housekeeping staff, the business and administrative staff, and many other persons working in a variety of specialized areas.

Hundreds of volunteers also play a key role in helping Saint Raphael’s maintain its tradition of quality patient care. By donating countless hours, they are an inspiration to virtually every area of hospital activity. Volunteers are active in almost every facet of the hospital, from doing clerical work in various departments, to working in the gift and thrift shops, to assisting in patient-related services like admiring and discharge, to working directly with patients and their families, including children in the Pediatrics area and mothers with their new babies.

All these people, in their many and varied positions at the hospital, have one thing in common—their caring spirit. This spirit and enthusiasm has been an important part of Saint Raphael’s for 77 years and extends past the individual role of each person in promoting the health of those in greater New Haven. It has lead them to donate hundreds of pints of blood in hospital bloodmobiles, to volunteer their time staffing such activities as community health fairs and neighborhood festivals, or to get involved with local civic organizations to better the communities in which they work and live.

Countless people represent the hospital in numerous ways, whether as a participant in local parades or the New Haven Red Race, as a team member in a local athletic league, or as a member of a board or committee. All have one thing in common: their pride in Saint Raphael’s. While all cannot be mentioned, here are some of the people with whom you may be familiar.

Governing bodies

The Hospital of Saint Raphael is a not-for-profit, tax exempt Connecticut corporation, and one of five hospitals administered by the Sisters of Charity of St. Elizabeth, Covington, New Jersey. A corporate membership composed of the Sisters, representatives of the Archdiocese of Hartford, and the lay community are owners of Saint Raphael’s, retaining hospital property and approving by-law changes, but delegating authority over hospital operations to the Board of Trustees.

Board of Trustees

Officers

The Most Rev. John F. Whealon, D.D.
Archbishop of Hartford and
Chairperson of the Board
Rev. Mgr. Francis A. Prior
Pastor, St. Joseph’s Church and
Vice Chairperson of the Board
Sister Anne Virginie
President, Treasurer
Sister Mary Caravan
Assistant General Superior
Sisters of Charity of St. Elizabeth and
Secretary of the Board
Sister Carol Hoban
Provincial Superior
Sisters of Charity of St. Elizabeth and
Assistant Secretary
Assistant Treasurer of the Board
Trustees

Sister Louise Anthony
Former Administrator
Hospital of Saint Raphael
Vincent C. Arpaia
President
Blakeslee, Appana & Chapman
Robert F. Rhee
Executive Vice President
Connecticut Bank and Trust Company
Joseph H. Blumberg
President
Blumberg, Whitten & Sherry, Inc.
Donald F. Calcagnini
Chairman of the Board and
Attorney American National Bank
James F. Cobey, Jr.
President, United Illuminating
John Crawford
Former, Hilt, Wrona & Associates
Lucien A. DeSio
President, DeSio Realty
Hugh C. Fisher
President
Elhanati Gossan Associates
Sister Barbara Garrett
Vice for Personnel
Diocese of Syracuse
John H. Griffin, M.D.
Superintendent
Knights of Columbus
Most Rev. John F. Hackett
Archbishop of Hartford

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Brightening meal trays

Sister Rosemary Smith
Marriage Tribunal
Diocese of Little Rock, Arkansas
Gerald B. Tonner, Ph.D.
Commissioner of Education
State of Connecticut
Sister Rose Vincent
Pastoral Ministry Team
St. Theresa’s Church
Trumbull
George Wilson, M.D.
Attending Staff
Hospital of Saint Raphael
Mario J. Zangari, Esq.
Copek, Schiff & Zangari, P.C.
Honorary Trustees:
Louise A. Salkin
Howard J. Sullivan
The Hon. John R. Thim
Walter W. Walsh, Esq.
Auxiliaries and others in the Art Corridor

Organizations
Auxiliary of the Hospital of Saint Raphael
Founded soon after the hospital itself, the Auxiliary helps fulfill the sense of community so important to Saint Raphael's. As individual volunteers, Auxiliaries are active in nearly every aspect of hospital work. As an organization, the Auxiliary is dedicated, both through financial and human service contributions, to the betterment of the hospital. Its support has provided an important margin of difference to Saint Raphael's.

Officers
Lorraine Cremo, President
Patsy Velocia, President-Elect
Julie Giordano, Vice President
Toni Devangels, Treasurer
Frieda Hua, Assistant Treasurer
Frances Madden, Recording Secretary
Grace Kelly, Corresponding Secretary
Mary Zuccarello, Gift Shop Treasurer
Bertha Franco, Assistant Gift Shop Treasurer
Emily Manilla, Immediate Past President

Elected Board Members
Jean Burengi, Janet Broadbent, Eileen Carter, Marissa Melilo, Kay Penzaudo, Kathleen Delaney, Catherine Dominita, Josephine Fantelli, Joyce Lueck, Emily Quatramo

Appointed Board Members
Celine Asai, Angela Cunniarano, Linda Conte, Rachel DeCicchiamo, Emily Manilla, Corinne Schioppo, Maria Zimmer, Tess Riccielli

Director of Volunteer Services
Bettina Shabley

Staff Wives Representative
Marcia National

Honorary President
Sister Anne Virginie

Honorary Board Member
Sister Louise Anthony

Hospital of Saint Raphael
Foundation, Inc.
The Foundation, formed in 1973, is a tax exempt charitable organization, dedicated to providing philanthropic support to the hospital. Foundation programs and board member's expense are available to show individuals how to arrange their financial matters to benefit themselves and the hospital.

Officers
Jerome L. Weintraub, C.P.A., President, Debora Haskins, and Chairperson of the Board, Hospital of Saint Raphael Foundation. The Most Rev. John F. Whealon, D.D. Archibishop of Hartford, and Foundation President, Rev. Mag. Francis A. Fries, Pastoral, St. Joseph's Church, and Foundation Vice President, Lee S. Thus, Esq., Tyler, Cooper & Alcorn, and Foundation Treasurer, Sister Mary Caravan, Assistant General Superior, Sisters of Charity of St. Elizabeth, and Foundation Secretary, Sister Anne Virginie, President, Hospital of Saint Raphael, and Foundation Treasurer, Walter Dwyer, Director of Finance, Hospital of Saint Raphael, and Foundation Assistant Treasurer, Directors, Francis G. Adams, Jr., Vice President, New Haven Office, Merrill Lynch, Sister Louise Anthony, President, Administrator, Hospital of Saint Raphael, Marvin S. Arens, M.D., M.D.M., Chief of Plastic Surgery, Department of Surgery, Hospital of Saint Raphael, George J. Bussman, President, Seaboard, Inc., Luca E. Celenlano, M.D., Attending Staff, Hospital of Saint Raphael, William C. Celentano, Jr., Secretary, Treasurer, Celenlano, Inc., Donald S. Deck, M.D., Director, Cornerstone Care Unit, Department of Medicine, Hospital of Saint Raphael.

Medical Staff Officers
Medical Staff Officers represent the members of the medical staff and serve as a liaison for these individuals with the hospital trustees and administration, as well as their associates in the medical field outside Saint Raphael's. Ventianachia Sreensivas, M.D., President, Myer Shmideleman, M.D., President-Elect, Robert Fennor, M.D., Secretary, Robert A. Witzel, M.D., Treasurer, Representatives to the Medical Board:
Samuel N. Bobrow, M.D., Louis Capucchi, M.D., Vincent B. Khachane, M.D., Stanley Roth, M.D., Fernando F. Sanocco, M.D.

Medical Staff Wives
The Staff Wives promote a cohesiveness among the families of the hospital medical and house staffs and provide support to Saint Raphael's.

Nadine Nahaslogo, President
Kathrine Mansour, Vice President
Shelly Cruz, Corresponding Secretary
Regina McMann, Recording Secretary
Leonora Khu, Treasurer

Board Members
Rosanna Fernasso, Josephine Nolasco, Corinne Schioppo, Jacqueline Scudia, Blanche Spinner

Volunteer Services
Volunteer Services are available to show individuals how to arrange their financial matters to benefit themselves, their loved ones, and the hospital.

Hospital of Saint Raphael
Sisters of Charity of St. Elizabeth, New Haven Office.

Resident Vice President, Residenciales, Inc.

Executive Director
William T. Beasley

Executive Director
Jane D. Crowley

Officen
Lorraine Cremo, President, Auxiliary of the Hospital of Saint Raphael
### Our 1983 financial summary

<table>
<thead>
<tr>
<th>Description</th>
<th>1983</th>
<th>1982</th>
</tr>
</thead>
<tbody>
<tr>
<td>Where our money came from:</td>
<td></td>
<td></td>
</tr>
<tr>
<td>1. Patient services less free care, bad debts, and amounts not paid</td>
<td>$77,212,000</td>
<td>$508,390,000</td>
</tr>
<tr>
<td>by third party payors such as Medicare, Medicaid, and Blue Cross</td>
<td></td>
<td></td>
</tr>
<tr>
<td>2. Other related services such as cafeteria fees, rentals of TVs, etc.</td>
<td>1,810,000</td>
<td>1,698,000</td>
</tr>
<tr>
<td>3. Gifts, bequests, and income earned on trust and endowment funds</td>
<td>646,000</td>
<td>578,000</td>
</tr>
<tr>
<td></td>
<td>$79,668,000</td>
<td>$70,672,000</td>
</tr>
<tr>
<td>What we paid for:</td>
<td></td>
<td></td>
</tr>
<tr>
<td>1. Expenses to provide patient care and operate the hospital, such as:</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Compensation to employees and fringe benefits</td>
<td>545,732,000</td>
<td>541,336,000</td>
</tr>
<tr>
<td>• Supplies and utilities</td>
<td>25,381,000</td>
<td>23,090,000</td>
</tr>
<tr>
<td>• Interest on mortgages</td>
<td>1,729,000</td>
<td>1,732,000</td>
</tr>
<tr>
<td>2. Principal payments on mortgages</td>
<td>784,000</td>
<td>728,000</td>
</tr>
<tr>
<td>3. Additions to and replacement of property, plant, and equipment</td>
<td>2,261,000</td>
<td>1,666,000</td>
</tr>
<tr>
<td>4. Net deposits to mortgage sinking funds as required by our lenders</td>
<td>673,000</td>
<td>1,220,000</td>
</tr>
<tr>
<td>5. Increase in capital items used for patient care, such as accounts</td>
<td></td>
<td></td>
</tr>
<tr>
<td>receivable, inventories, temporary investments and self-insurance funds</td>
<td>3,128,000</td>
<td>930,000</td>
</tr>
<tr>
<td></td>
<td>$79,668,000</td>
<td>$70,672,000</td>
</tr>
</tbody>
</table>
What we are:
The Hospital of Saint Raphael provides equal employment opportunity to all persons. This policy applies to every aspect of personnel policy and practice in employment, development, advancement, and treatment of employees without regard to race, color, religion, sex, age, national origin, or handicap. In 1979, the hospital's Board of Trustees adopted a "mission statement" to summarize the purpose and direction of the institution. This statement includes Saint Raphael's philosophy and mission.

Our philosophy:
The philosophy of the hospital of Saint Raphael is consistent with the philosophy of the Catholic Church and the Sisters of Charity. The Sisters of Charity, individually and through their institutions, are called to witness to God's love and concern for mankind through a commitment to the sick and the poor and to the continuation of Charity's healing ministry. The Hospital of Saint Raphael holds as a primary value the preservation of the dignity and well-being of each individual through the promotion, maintenance, and restoration of health. Furthermore, it holds that:

A) Each individual has been created by God and possesses intellectual, moral, spiritual, and physical rights.
B) Human life at every stage and in every condition should be respected.
C) Each individual should be treated in accordance with Christian principles of charity and social justice.
D) A Catholic hospital carries the obligation and responsibility to incorporate in its policies and practices the moral teachings of the Roman Catholic Church and to provide excellence in health care according to the highest ethical and professional standards.

Our mission:
Consistent with this philosophy, the mission of the Hospital of Saint Raphael is to:

A) Express the healing ministry of Christ in ways that respond to the physical, psychological and spiritual needs of each individual by operating a voluntary, not-for-profit, Catholic institution sponsored by the Sisters of Charity of St. Elizabeth.
B) Promote efforts on an independent and/or collaborative basis that ensure both access to and continuity of quality health care which includes but is not limited to the prevention, maintenance and restoration aspects of that care at reasonable cost.
C) Serve as a community-oriented institution providing health maintenance and restoration programs that focus on a wide range of inpatient and outpatient primary- and secondary-level services and tertiary-level services that complement and build on Saint Raphael's primary and secondary care services and associated resources.
D) Provide through affiliation or direct sponsorship medical and allied health education programs that enhance the quality of patient care and contribute to the adequate availability of health professionals within the hospital service area.
E) Support those selected research efforts that are consistent with the hospital's philosophy.

Our role:
Saint Raphael's contribution to the health of the people it serves is deeply rooted and multifaceted. Here's a profile of statistics that show how Saint Raphael's helped the people in its service area during 1983:

Admissions: 17,544
Patient days: 154,091
Overall average length of stay: 8.8 days
Births: 942
Outpatient clinic visits: 22,536
Emergency room visits: 47,599
Surgical procedures: 11,827
Short-term surgery cases: 2,378
Radiation treatments: 28,901
Psychiatric outpatient visits: 7,457

The Hospital of Saint Raphael's primary and secondary service area

Happy Faces in Pediatrics

Laser surgery
Our services

Although Saint Raphael's has a strong community orientation, it also offers advanced specialty services not typically associated with a community hospital allowing it to be a referral medical center. The following details Saint Raphael's wide range of clinical services.

Major clinical services

- Anesthesiology
- General surgical
- Obstetrical
- Treatment of chronic pain
- Medicine
- Hematology/oncology
- Pulmonary diagnoses
- Cardiology
- Open heart surgery
- Cardiac rehabilitation and education
- Metabolism
- Renal disease
- Regional Dialysis Center
- South Central Connecticut Continual Ambulatory Peritoneal Dialysis
- Rheumatology
- Infectious diseases
- Physical medicine and rehabilitation
- Dermatology
- Neurology
- Gastroenterology
- Obstetrics and Gynecology
- Gynecological surgery, including sterilization
- Oncology
- Otolaryngology
- Urology
- Gynecology
- Short-term
- Psychiatry
- Adult
- Adolescent
- Children
- Radiology
- Diagnostic
- Nuclear medicine and ultrasound
- Therapeutic radiology
- Wayne B. Wharton Radiation Therapy Center
- Computerized axial tomographic (CT) scanning
- Ultrasound scanning
- Surgery
- General surgery
- Thoracic and cardiac surgery
- Orthopedic
- Plastic
- Otolaryngology
- Laser Surgery Center
- Urology
- Neurosurgery
- Oral
- Ophthalmology
- Vascular
- Gynecology
- Short-term
- Psychiatry
- Adult
- Adolescent
- Children
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- Orthopedic
- Plastic
- Otolaryngology
- Laser Surgery Center
- Urology
- Neurosurgery
- Oral
- Ophthalmology
- Vascular
- Gynecology
- Short-term
- Obstetrics and gynecology
- General gynecology
- Postpartum
- Antepartum
- Colposcopy
- Infertility
- Pediatrics
- Adolescent
- Child
- Intensive care nursery
- Consultations in pediatric cardiology, pediatric neurology, pediatric gastroenterology, pediatric metabolism, child development and behavioral disorders, learning disabilities, and pediatric allergy
- Transfusions
- Routine
- Hematopoietic outpatient treatment
- Trauma and emergency care

Some of the special ways we help

In addition to medical/surgical units, obstetrics and gynecology, pediatric and psychiatric services, Saint Raphael's fulfills its role as an acute care hospital and referral center by providing sophisticated intensive care, cardiac and pulmonary intensive care, newborn intensive care, children's psychiatric emergency services, and adolescent crisis intervention. Supporting these services are specialized diagnostic and therapeutic services. These support departments include the following:

- Cardiac diagnostic services
- Saint Raphael's large cardiology service is supported by specialized cardiac diagnostic techniques. In addition to cardiac catheterization and radiographic capabilities, an electrocardiographic (EKG) service provides routine EKG service as well as 24-hour EKG scans. The cardiology laboratory provides exercise stress testing, vectorcardiography studies, photocardioangiography, systolic time interval studies, and the insertion of pacemaker and Swan Ganz catheters. The cardiology laboratory and the ultrasound cardiac imaging capabilities blend well to form a Cardiac Diagnostic Center. These services support the hospital's coronary care unit and cardiology service, both in and outpatient.

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- Center for correction of facial deformities
- The section of oral surgery provides the complex treatment necessary for acquired and congenital facial deformities. Saint Raphael's is the center for correction of facial deformities in Southern Connecticut.
Clinical laboratories
Saint Raphael's laboratories and Department of Pathology contribute a wide range of services in support of the hospital's programs. Included in the clinical laboratory's capabilities are general chemistry and special chemistry, hematology, immunochemistry, blood banking and immunology, microbiology, cytology, histopathology, coagulation studies, immunology, enzymes, urinalysis, pulmonary function, toxicology, blood bank and transfusion services.

Community clinical oncology program
As the recipient of a major cancer research grant from the National Cancer Institute, Saint Raphael's will provide information on a national basis on the best combination of chemotherapy drugs for the treatment of various tumors. Studies include cancers of the lung and breast; Hodgkin's Disease, lymphoma, and leukemia. One of only 50 institutions nationally to receive the grant, Saint Raphael's is in the forefront of this type of research and treatment.

Diagnostic radiology and nuclear medicine
The Department of Radiology includes several sections, each of which is capable of performing a variety of routine and sophisticated examinations to help establish or exclude the presence of disease. In the diagnostic radiology section, specialized procedures such as neurovascular and cardiovascular angiography, cardiac catheterization, myelography, computerized axial tomography (CT), scanning, needle biopsy, and ultrasound help to establish the diagnosis quickly and safely. In addition, in an increasing number of instances, interventional radiology enables us to treat conditions that previously required surgery. Examples include drainage of blocked kidneys and bile ducts, and angioplasty—a procedure in which narrowed vessels, including coronary arteries, are dilated and more normal flow established.

In the section of nuclear medicine, almost every organ in the body can be imaged following the injection of minute amounts of radioisotopes. The highly sophisticated equipment available today allows us to evaluate the function of the brain, lungs, heart, liver, spleen, kidneys, as well as many other organs, and enables us to diagnose cancers and other diseases at a much earlier stage. As part of the section of nuclear medicine, the noninvasive cardiac diagnostic unit can evaluate the function of the heart by a variety of techniques including radionuclide imaging, thallium stress testing, and two-dimensional real time echocardiography. Areas of decreased flow in the heart can be identified, and in many cases, the need for more invasive studies is eliminated.

Ear Research and Education Center
This center administers an Infant Hearing Assessment Program which tests the hearing of babies as young as one day old. By detecting a hearing problem early, the chances of rectifying a problem are better. The benefit is administered to all high-risk babies, but all babies can be tested, including those born outside Saint Raphael's. The only other hospitals in New England to provide such testing routinely are in New Hampshire and Maine.

While results from the testing are analyzed by a qualified ear specialist or a certified audiologist, the actual testing is done by volunteers from the Telephone Pioneers, who also built and donated the special equipment needed. The Pioneers also follow up for one year, all cases born at Saint Raphael's. About 30 groups of Pioneers run this type of testing in various hospital programs across the United States.

Hand surgery
Because plastic surgeons in the section of plastic surgery have all been trained in the latest techniques of hand surgery, Saint Raphael's is the recipient of many referrals for sophisticated surgery, as well as later hand reconstruction. Also, the hospital is fortunate to have on its staff one of this nation's largest plastic surgeons in Connecticut.

Intravenous and intraperitoneal therapy
Specialized treatment is provided by a team of nurses in which the intravenous application of fluids, medications and other nutrients are administered. The development of new medications used in conjunction with intravenous fluids is playing an increasingly important role in treatment of many metabolic and cardiac disorders.

Kidney dialysis
The center's dialysis center was formed at Saint Raphael's in March 1983. Occupying the entire former surgical suite on the sixth floor of the Main Building, the dialysis center provides the most modern facilities for 40 chronic renal patients who have kidney dialysis on two to three days a week for five hours each visit—more than 3,960 visits in 1983 alone.

Saint Raphael's also provides continual peritoneal dialysis (CAPD) on an outpatient basis, allowing patients to dialyze themselves at home, thus avoiding costly hospital dialysis treatment programs. The program is one of the first CAPD outpatient programs and one of the nation's largest.

Neurosurgery
The section of neurosurgery has been in the forefront of neurosurgical advances for the past 30 years. The breadth spectrum of neurosurgical procedures is performed at Saint Raphael's, including microsurgical procedures for pituitary surgery, aneurysms, and brain tumor surgery for neurovascular decompression in patients with tic douloureux. A more recent technical addition to the section is the use of laser surgery for a variety of conditions.

Ophthalmology
Saint Raphael's ophthalmology section performs sophisticated surgery of the retina, as well as vitreomacular and other ophthalmology procedures. In addition, the latest techniques are being employed in intracorneal lens implantation and cataract extraction. For patients with glaucoma, investigative work is being done using laser therapy. A skilled staff and new equipment in a separate operating suite have made Saint Raphael's a regional source in ophthalmology, especially for detached retinas.
Pastoral care
As part of the hospital's fulfillment of its Catholic philosophy to meet the total needs of patients, a strong emphasis on pastoral spiritual care is maintained. The Department of Pastoral Care includes a chaplaincy program serving the three major faiths, a pastoral counseling center, and a pastoral education program.

Physical Medicine/EEG, EMG and evoked potentials.
Saint Raphael's Physical Medicine Department provides all physical therapy services to support the surgical and medical programs, including occupational physical therapy, occupational therapy and speech pathology; integral parts of the physical medicine program for acute and longer term rehabilitation services. Electromyography (EMG) studies are performed as a physical medicine service and thus complement the electromyography (EMG) laboratory: capabilities and the neurology section. Evolved potentials in a new diagnostic modality for the early detection of certain neurologic disorders and spinal cord pressure syndromes.

Pulmonary Diseases
Another well-developed program at Saint Raphael's is the section of pulmonary diseases. It provides extensive respiratory therapy programs and a pulmonary function laboratory.

Therapeutic radiology
In addition to diagnostic radiology, Saint Raphael's Radiation Therapy Center is heavily involved in supporting the cancer program with therapeutic radiology treatment, planning and therapy. The Radiation Therapy Center's patient utilization makes it one of the three largest in Connecticut.

Total Joint Replacement Surgery
The orthopedic surgery section performs complex joint surgery involving the replacement of the hip and knee, as well as other sophisticated surgical techniques:

Tumor Registry
This program supports Saint Raphael's cancer program with ongoing follow-up on cancer patients treated at the hospital and by collecting data for the statewide Tumor Registry Program.

Helping you stay healthy
Saint Raphael's maintains a deep commitment to informing the community about how to maintain its good health. This commitment includes educational programs sponsored by the hospital, personal health seminars cosponsored by the medical staff and Hospital of Saint Raphael Auxiliary, screening programs, and the distribution of health-related information.

You might want to:

1. **Visit Saint Raphael's**
   - **Athletic classes for rheumatoid arthritis**, 789-3411
   - **Be Trim** learn how to manage your eating habits so you can tip the scale in your favor, 789-3031
   - **Blood pressure screenings**, 789-3031
   - **Diabetes education programs** for patients and their families, 789-3355
   - **Expectant parent classes:** prenatal, early pregnancy, and a prepared childbirth refresher, 789-3300
   - **Glaucoma screenings**, 789-3031
   - **Hearing loss for babies with potential hearing problems through our Infant Hearing Assessment Program**, 789-3257
   - **Nutrition counseling (with your physician's recommendation)**, 789-3300
   - **New parent classes, covering infant care, premature babies, breastfeeding, postpartum care for the mother, parenting**, 789-3380
   - **Smoker Stoppers** kick the smoking habit for good, 789-3031
   - **Scares management: learn to stop counting bloodout, and turn stress into productive energy**, 789-3031
   - **Tours**
     - For children prior to hospitalization, 789-3445
     - Of the child bearing area for expectant parents, 789-3461
     - For the general public school groups, clubs, teenagers, adults, and senior citizens welcome, 789-3500
   - **Weight Control/PsychoLOGY Unit:** an intense physician-referred program for persons who are seriously overweight, 789-3031

Call us for:
- **Choking rescue/elective medical demonstrations of "Choking Charlie"**, 789-3031
- **Doctor referrals, Physician Referral Service**, 789-3500
- **Free health information on more than 300 topics**, six days a week, by calling Tel-Med at 789-3333. Ask for tape number 420 for seniors. This service is made possible by the American National Bank and is available from 9 a.m. to 8 p.m. Monday through Friday, and 9 a.m. to 3 p.m. on Saturday.
- **Leans from our Libraries of television videotapes, radio program tapes, films, and article reprints on a wide variety of health subjects**, 789-3500
- **Speakers for your club or group**, 789-3500

Listen to:
- **Take One a Month**, from 9 a.m. to 11 a.m. every third Monday of the month. WEJL (880 AM) talk show host Chris Plass interviews experts from Saint Raphael's, who answer calls from the public. Tape recordings of these programs are available for loan, 789-3031
- **Today's Health Information Report**, five days a week by Dr. Romeo Valone, Saint Raphael's Chairman of the Department of Pathology, on WELI (1600 AM), at 4:50 p.m. and 10:40 p.m.
- **To Your Health every weekday on radio WAVZ (1300 AM)

Watch for:
- **Saint Raphael's Better Health, a bi-monthly regional health magazine**
- **Daily pollen counts from Saint Raphael's Regional Pollen Count Center** in your daily paper and on radio stations during allergy season, or call Tel-Med at 789-3333 and ask for the daily count.
- **Better Healthmobile**, a mobile unit bringing you health screenings and information.

For your financial well-being...

- **Call Money Talks at 789-4436 for free financial and estate planning information on more than 60 topics. Ask for tape number 01 for an overview. This program is a community service of the WWINI (1350 AM), and made possible by Union Trust Company. Ceiling hours are 9 a.m. to 9 p.m., Monday through Friday, and 9 a.m. to 3 p.m. on Saturday.

- **"Hello Tel-Med"**
Directions to Saint Raphael’s

If you are planning a visit to the Hospital of Saint Raphael, these are the most convenient routes for our out-of-town visitors.

From Hartford (North)
Leave I-91 South at Exit 1 (“Downtown New Haven”). Continue on the exit expressway until it ends. At the third traffic signal turn right onto Howe St. At the third traffic signal on Howe Street, turn left onto Chapel Street. Take a third left onto Orchard Street, and an entrance to a parking garage on hospital grounds will be on your right. OR leave the Wilbur Cross Parkway (South) at Exit 59, then follow directions listed below for “From Waterbury” beginning at “Continue.”

From Shore Towns (East)
Exit I-95 South at Exit 47 (“Downtown New Haven”) and follow direction “From Hartford” beginning at “Continue.”

From Waterbury and Upstate New York (Northwest)
Follow Route 69 South to Route 13 South (Whalley Avenue). Continue down Whalley Avenue and take a right onto Sherman Avenue. Take a left at George Street and an entrance to the hospital garage will be on your left.

From Bridgeport and New York City areas
Leave the Wilbur Cross Parkway at Exit 57 (Route 34 East). Continue on Route 34 until you cross Sherman Avenue. The garage will be on your left. OR leave I-95 North at Exit 47 (“Downtown New Haven”) and follow directions “From Hartford” beginning at “Continue.”

When you arrive
Visitor parking is available in the 750-car garage on hospital grounds at the corner of Orchard and George Streets. A sheltered access from the garage to St. Joseph’s Pavilion, the Verdil Memorial Building and Saint Raphael’s Main Building is available by using the elevators at the rear of the garage to the first level, and by following the signs. Reception desks are located in the lobby of each building. To reach the Education Building, Primary Care or the Pastoral Center, take the elevators at the front of the garage to the first level, then exit onto George Street.

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You may also want to know:

- Joint Commission on Accreditation of Hospitals
- American College of Surgeons
- American Association of Blood Banks
- College of American Pathologists
- Joint Review Committee on Education in Radiologic Technology
- Nuclear Regulatory Commission
- Licensed by Connecticut State Department of Health

Memberships:
- American Association of Oral and Maxillofacial Surgeons
- American Board of Oral and Maxillofacial Surgery
- American Dental Association
- American Hospital Association
- Blue Cross & Blue Shield of Connecticut
- Catholic Hospital Association
- Catholic Health Association
- Connecticut Catholic Hospital Council
- Council on Teaching Hospitals
- Liaison Committee on Graduate Medical Education for Radiology, Pathology, Medicine, and Surgery
- New England Hospital Assembly

Educational affiliations:
- Albany Medical College
- Albertus Magnus College
- College of St. Scholastica
- Quinnipiac College
- Russell Sage College
- South Central Community College
- Southern Connecticut State University
- University of Bridgeport
- University of Central Florida
- University of Connecticut
- University of Lowell
- University of New Haven
- University of Pennsylvania
- Yale University
- Yale University School of Medicine

For additional information:
- Main Number: (203) 789-3000
- Patient Information: (203) 789-3475
- Department of Public Information: 789-3509
- Personnel Department: 789-3518
- Nursing Recruitment: 789-3165
- Health Information: 789-3031

SPECIAL DELIVERY FROM ST. RAPHAEL!