Hospital of Saint Raphael Annual Report, 1981 (Who and What is the Hospital of Saint Raphael?)

Hospital of Saint Raphael

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Who and what is the Hospital of Saint Raphael?
Who and what we are...

If you are reading this brochure to learn about a hospital you know little or nothing about... or even if you have been associated with the Hospital of Saint Raphael for many years... we hope it will help provide answers to, and insights into, two big questions: What is Saint Raphael's? And who are we?

It is a special time to focus on those questions. As we celebrate the hospital's 75th anniversary throughout 1982 and into 1983, we see an institution as committed as ever to the mission first brought to New Haven by four Sisters of Charity in 1907. Their goal—and their legacy—was to provide the people of Greater New Haven with understanding and compassionate medical care while preserving the dignity of each person. It is a commitment we intend to keep for the next 75 years, and beyond.

Saint Raphael's is fortunate to have been blessed so many times: first, with such a special mission, then with a dedicated team to carry it out, and finally, with the support of the people of South Central Connecticut to continue for so many decades.

For additional copies of this brochure, to obtain information not included here, or to offer suggestions to be included in future reprints, call the Department of Public Information at 789-3509. Thank you for your interest in Saint Raphael's.

Sister Anna Virginia
President
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Who we are

Let’s get acquainted

The Hospital of Saint Raphael was founded in 1907, by four Sisters of Charity of St. Elizabeth and a group of local physicians. The doctors had earlier formed the Catholic Hospital Association of New Haven as the basis for starting a new hospital, and invited the Sisters to administer it. Together, they launched a hospital to:

"Receive and care for all patients without regard to race, creed, or color; to extend charity to the sick, the poor and needy, as required; and to open to all members of the medical profession an institution in which they could administer to their own patients."

The Sisters chose the name “Saint Raphael” for special reasons. Few institutions in America bear that name, which is both symbolic and representative of the ecumenism in the hospital’s founding and its administration ever since. Saint Raphael is not just a saint of the Church, but one of the archangels recognized by many faiths. Translated from Hebrew, “Raphael” means “God has healed,” and the archangel Raphael is revered as a patron of the sick and healing.

The spirit of caring which brought the original sisters, Sister Mary Irmina McDonough, Sister Mary Eustelle Kivlehan, Sister Rose Ulrica Farley, and Sister Alice Veronica Flynn, to New Haven from New Jersey has never wavered. From its formal mission statement adopted in 1979, to its formal policy of not discriminating in admission, treatment or employment; to decades of concern by all people connected with the hospital, Saint Raphael’s has earned an enviable reputation as a hospital that places the individual dignity of each patient above all.

Saint Raphael’s commitment of caring for the entire community was tested less than two months after it opened its doors when a fire broke out at Grace Hospital next door. Patients were admitted as fast as they could be brought to the new hospital, and the people of Greater New Haven quickly realized the special qualities of their new community hospital.

A pioneering spirit

With the passing years, Saint Raphael’s took giant steps forward in the medical field, becoming an impressive center for clinical practice. In the 1930’s, 40’s and 50’s, the hospital underwent tremendous physical growth, adding new departments, units, wings, and the equipment needed to provide the best possible care in these areas.

Saint Raphael’s takes pride in being the community hospital for the City of New Haven, five tightly knit communities bordering the city and many suburban communities. However, it offers services not typically associated with a community hospital, producing an enviable reputation as both an outstanding community health resource and medical pioneer and allowing it to serve as a referral medical center for South Central Connecticut and beyond. Among many medical achievements, Saint Raphael’s was the first hospital in Connecticut and the second in New England, to have a coronary care unit; the first in New England with a radiation center; the first Connecticut hospital with a children’s psychiatric unit; and the first community hospital in the state to perform open heart surgery and implant an artificial larynx. Today, its radiation therapy program is one of the most comprehensive and largest in Connecticut, with more than 23,000 persons treated a year. It also continues as a leader in the field of open heart surgery, and has made its mark in cardiology, laser surgery and diagnosis and treatment of ear, nose and throat problems.

Saint Raphael’s is designated by the federal government as a regional dialysis center and regional trauma facility, and is also a temporary bone bank, regional center for dento-facial abnormalities, regional pollen count center and regional health information center.

Expanding facilities

Saint Raphael’s took a giant step forward in 1976 with the opening of the Verdi Memorial Building, doubling the hospital’s space and containing the most advanced medical technology. It is named for the late Dr. William Verdi, an internationally renowned surgeon and one of the 14 physicians who founded Saint Raphael’s. Dr. Verdi was the hospital’s chief surgeon for several decades, practicing medicine with such skill and compassion that thousands of patients from all walks of life came to be treated by him.

The 1980’s will bring even more growth with a planned $38 million expansion and renovation plan. Cornerstone of the project is the construction of a six-level addition in front of and adjoining Saint Raphael’s Main Building, facing Chapel Street. The Main Building will be gutted floor-by-floor and completely renovated. Other construction will include a three-level structure linking the Verdi Memorial Building with the new complex, as well as a connecting corridor from the parking garage and a new elevator tower.

The Private Building, connected to the Main Building and facing Sherman Avenue, will undergo less extensive renovation. In addition, five antiquated structures will be demolished.

The remainder of the project is an innovative plan to join with a private developer in the construction of a $7 million medical office building complex on hospital grounds. In addition to private physician offices, it will house the Primary Care Center and outpatient department. Under a special arrangement, the hospital will own the land, but — through the private developer — groups and individuals will rent the building’s space, thus placing traditional "non-taxable" hospital property on the city’s tax rolls.
The many faces of our hospital

Saint Raphael's is a major teaching hospital, offering postgraduate medical education in all major specialties. It also participates in the education of many other health professionals, including nurses, radiologic technologists, pastoral care specialists, and physical therapists. These programs enable Saint Raphael's, the fifth largest hospital in the state, to combine the best of a teaching and community hospital, offering a wide range of acute care and ambulatory care services.

In addition to the more than 700 people who make up the medical staff, the hospital employs more than 2,300 individuals in a variety of jobs, making it New Haven's sixth largest employer. These people include dietitians and other members of the food service department, social workers, clergy, maintenance personnel, the housekeeping staff, the business and administrative staff, and many other persons working in a variety of specialized areas.

Hundreds of volunteers also play a key role in helping Saint Raphael's maintain its tradition of quality patient care. By donating countless hours, they are an inspiration to virtually every area of hospital activity. Volunteers are active in almost every facet of the hospital, from doing clerical work in various departments, to working in the gift and thrift shops, to assisting in patient-related services like admitting and discharge, to working directly with the patients and their families, including children in the Pediatrics area and mothers with their new babies.

All these people, in their many and varied positions at the hospital, have one thing in common—their caring spirit. This spirit and enthusiasm has been an important part of Saint Raphael's for 75 years and extends past the individual role of each person in promoting the health of those in greater New Haven. It has lead them to donate hundreds of pints of blood in hospital bloodmobiles, to volunteer their time staffing such activities as the Special Olympics for handicapped children, or to get involved with local civic organizations to better the communities in which they work and live.

Countless people represent the hospital in numerous ways, whether as participants in local parades or the New Haven Bed Race, as a team member in a local athletic league, or as a member of a board or committee. All have one thing in common, their pride in Saint Raphael's. While all cannot be mentioned, here are some of the people you may be familiar with:

Governing bodies

The Hospital of Saint Raphael is a not-for-profit, tax exempt Connecticut corporation, and one of five hospitals administered by the Sisters of Charity of St. Elizabeth, Convent, New Jersey. A corporate membership composed of the Sisters, representatives of the Archdiocese of Hartford and the lay community, are "owners" of Saint Raphael's, retaining hospital property rights and approving by-law changes, but delegating authority over hospital operations to the Board of Trustees.

Board of Trustees

Members:
- Sister Louise Anthony
- Sister Carol Hoban
- Sister Mary Canavan
- Sister Carol Horban
- Assistant Secretary, Assistant Treasurer
- Provincial Superior, Sisters of Charity of St. Elizabeth

Officers:
- The Most Rev. John F. Whealton, D.D.
- Chairperson of the Board and Archbishop of Hartford
- Rev. Msgr. Francis A. Fries
- Vice Chairperson of the Board and Pastor, St. Joseph's Church
- Sister Anne Virginie
- President, Treasurer
- Sister Mary Canavan
- Secretary, Assistant General Superior

Members:
- Sisters of Charity of St. Elizabeth
- Robert F. Behan
- Executive Vice President and General Manager, New Haven Division, Connecticut Bank and Trust Company
- President, Blumberg, Blumberg, Whitten, Sherry & Margolis, Inc.
- President, American National Bank
- Donald P. Calacagnini
- John Crawford
- Partner, Holt, Wexler & Associates
- Joseph Crowley
- President, New Haven Terminal and the Excello Corporation
- Atty. Joseph DiSesa
- Atty. Bernard A. Pellegrino
- Columbia University
- Atty. Joseph DiSesa
- Atty. Joseph DiSesa, Hogan & Shure
- Atty. Joseph DiSesa
- Director of Corporate Affairs, Sisters of Charity of St. Elizabeth
- Hugh Flaherty
- President, Flaherty Giavara Associates
- Sister Barbara Garland
- Vicar for Personnel, Diocese of Syracuse
- Most Rev. John F. Hackett, D.D.
- Auxiliary Bishop of Hartford
- Theodore F. Hogan Jr.
- Division Staff Manager for Public Relations Planning, Southern New England Telephone
- Lion. S. Jackson Jr.
- President, The Jackson Newspapers

Sister Ellen Joyce
- General Superior, Sisters of Charity of St. Elizabeth
- Lucille LoRicco
- Robert Lyons
- Vice President, The Bilo Company
- Philip Paolella
- Chairman of the Board, The New England Corporation
- Atty. Bernard A. Pellegrino
- Pellegrino, Pellegrino & Pellegrino, P.C.
- Charles H. Pigosoff, M.D.
- Attending Staff, Hospital of Saint Raphael
- Sister Joan Regan
- Columbia University
- Louis A. Sidoli
- American National Bank
- Sister Rosemary Smith
- Catholic University of America
- Sister Rose Vincent
- Pastoral Ministry Team, St. Theresa's Church, Trumbull
- George Wilson, M.D.
- Attending Staff, Hospital of Saint Raphael
- Atty. Mario Zangiari
- Copleon Schiff & Zangari, P.C.

Honorary members:
- Howard J. Sullivan
- The Hon. John R. Thim
- Walter W. Walsh
Organizations

Auxiliary of the Hospital of Saint Raphael

The Auxiliary, founded in 1959, is a tax-exempt charitable organization dedicated to providing philanthropic support to the hospital. It helps individuals maximize their financial capacity to benefit themselves, their loved ones, and the hospital.

Board of Directors

- Rachel DeGennaro, President
- Mona Zitomer, Assistant Gift Shop Treasurer
- Emily Mantilia, Immediate Past President
- Elected Board Members:
  - Lil Abbate
  - Betty Candido
  - Bette Crowther
  - Frances Madden
  - Muriel Martens
  - Nancy Brown
  - Georgine Mendillo
  - Pat Mitchell
  - Shirley Parisi
  - Barbara Sette
- Appointed Board Members:
  - Angie Cammarano
  - Joan Miller
  - Kay Petrasiuolo
  - Tess Ricciuti
  - Helen Trifari
  - Patricia Veleca
- Honorary President:
  - Sister Anne Virginie
- Honorary Board Member:
  - Sister Louise Anthony

Elected Board Members:

- Richard J. Moran
- Blassberg, Whitten, Sherry & Margolis, Inc. and Chairperson, Hospital of Saint Raphael Foundation
- Sister Louise Anthony
- Former Administrator, Hospital of Saint Raphael
- Marvin S. Arons, M.D., D.M.D.
- Chief of Plastic Surgery, Department of Surgery, Hospital of Saint Raphael
- Alan C. Bennett
- President, C. Cowles and Company
- William C. Celentano, Jr.
- Secretary/Treasurer, Celentano, Inc.
- Atty. Carl E. Cella
- Cella-McKean, P.C.
- Donald S. Dock, M.D.
- Director, Coronary Care Unit, Department of Medicine, Hospital of Saint Raphael
- Atty. Michael J. Dorney
- Tyler, Cooper, Grant, Bowerman & Keefe
- Leonard A. Fasano, M.D.
- Attending Staff, Hospital of Saint Raphael
- Louis A. Follis
- President, Follis Insurance Agency, Inc.
- Rev. Mgr. Francis A. Fries
- Pastor, St. Joseph’s Church
- Richard F. Hanan, C.P.A.
- Partner, Seward and Monde
- Sister Ellen Joyce
- General Superior, Sisters of Charity of St. Elizabeth
- Edward F. Lapides
- President, EF & HC Lapides, Inc.
- Robert J. Leeney
- Editor Emeritus, The Jackson Newspapers
- Frederick J. Mancheski
- Chairman of the Board, The Echlin Manufacturing Company
- Fred R. Maretz
- Levey Miller Maretz Realty

Auxiliaries and artists in the Art Corridor

Hospital of Saint Raphael Foundation, Inc.

- Emily Mantilia
- President, Auxiliary of the Hospital of Saint Raphael
- Honorary member

Representatives to the Medical Board:

- Louis Cappucci, M.D.
- Vazrick Mansourian, M.D.
- Stanley Roth, M.D.

Medical Staff Officers

- Medical Staff Officers represent the members of the medical staff and serve as a liaison for these individuals with the hospital trustees and administration, as well as their associates in the medical field outside Saint Raphael’s.

Medical Staff Wives

- The Staff Wives promote a cohesiveness among the families of the hospital medical and house staffs and provide support to Saint Raphael’s.

Volunteer Service

- Emily Mantilia
- President, Auxiliary of the Hospital of Saint Raphael
- Honorary member

Emeritus Members

- William T. Beazley
- Executive Director

Most Reverend John F. Whealon, D.D.
- Archbishop of Hartford

Emily Mantilia
- Vice President, Michaels Jewelers
- President, O’Mossberg & Sons, Inc.
- President, Armstrong Rubber Company
- Atty. Lee S. Titus
- Tyler, Cooper, Grant, Bowerman & Keefe
- Sister Anne Virginie
- President, Hospital of Saint Raphael
- Jerome L. Weinstein, C.P.A.
- Partner, Deloitte, Haskins & Sells
- Most Rev. John F. Whealon, D.D.
- Archbishop of Hartford
- Emily Mantilia
- President, Auxiliary of the Hospital of Saint Raphael
- Honorary member
- William T. Beazley
- Executive Director

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Isaac Goodrich, M.D.
- President

Keat-Jin Lee, M.D.
- President-Elect

Robert Fenton, M.D.
- Secretary

Representatives to the Medical Board:

- Louis Cappucci, M.D.
- Vazrick Mansourian, M.D.
- Stanley Roth, M.D.

Medical Staff Wives

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Jackie Scialla
- President
More than 2,300 employees provide the skills, talents and other daily efforts to keep Saint Raphael's ticking 24-hours a day, seven days a week year round. From an administrative perspective, the Board of Trustees delegates day-to-day administration of the hospital to the President, whose efforts are assisted by a team of other senior managers. Here are their names as well as the hospital's organization chart.

Sister Anne Virginie
President
Robert T. Beeman
Executive Vice President
Diana Ballard
Vice President, Patient Services
John Bimonte
Vice President, Human Resources
Joseph Cannon
Vice President, Planning
James J. Cullen
Vice President, Finance

Albert Debie
Vice President, Support Services
Edward J. O'Neill
Vice President, Administrative Services
Paul Scopac
Vice President, Professional Services
Paul J. Taylor
Vice President, Community Relations

CLINICAL CHAIRMAN
Gerald Flamm, M.D.
Chairman, Department of Psychiatry
Paul Goldstein, M.D.
Chairman, Department of Ambulatory Services and Community Medicine
William Lattanzio, M.D.
Chairman, Department of Pediatrics
Petar Lubic, M.D.
Chairman, Department of Anesthesiology
Norman Marib, M.D.
Chairman, Department of Medicine
Orlando Pelliccia, M.D.
Chairman, Department of Surgery
Brian Rigney, M.D.
Chairman, Department of Obstetrics and Gynecology
Robert Shapiro, M.D.
Chairman, Department of Radiology
Romeo Vidone, M.D.
Chairman, Department of Pathology
What we are

Open to all

The Hospital of Saint Raphael provides equal employment opportunity to all persons. This policy applies to every aspect of personnel policy and practice in employment, development, advancement, and treatment of employees without regard to race, color, religion, sex, age, national origin, or handicap. In 1979, the hospital's Board of Trustees adopted a "mission statement" to summarize the purpose and direction of the institution. This statement includes Saint Raphael's philosophy and mission.

Our philosophy

The philosophy of the Hospital of Saint Raphael is consistent with the philosophy of the Catholic Church and the Sisters of Charity. The Sisters of Charity, individually and through their institutions, are called to witness to God's love and concern for mankind through a commitment to the sick and the poor and to the continuation of Christ's healing ministry. The Hospital of Saint Raphael holds as a primary value the preservation of the dignity and well-being of each individual through the promotion, maintenance and restoration of health.

Furthermore, it holds that:
A) Each individual has been created by God and possesses intellectual, moral, spiritual and physical rights.
B) Human life at every stage and in every condition should be respected.
C) Each individual should be treated in accordance with Christian principles of charity and social justice.
D) A Catholic hospital carries the obligation and responsibility to incorporate in its policies and practices the moral teachings of the Roman Catholic Church and to provide excellence in health care according to the highest ethical and professional standards.

Our mission

Consistent with this philosophy, the mission of the Hospital of Saint Raphael is to:
A) Express the healing ministry of Christ in ways that respond to the physical, psychological and spiritual needs of each individual by operating a voluntary, not-for-profit, Catholic institution sponsored by the Sisters of Charity of St. Elizabeth.

B) Promote efforts on an independent and/or collaborative basis that ensure both access to and continuity of quality health care which includes, but is not limited to the prevention, maintenance and restoration aspects of that care at reasonable cost.
C) Serve as a community-oriented institution providing health maintenance and restoration programs that focus on a wide range of in-patient and out-patient primary- and secondary-level services and tertiary-level services that complement and build on Saint Raphael's primary and secondary care services and associated resources.
D) Provide through affiliation or direct sponsorship, medical and allied health education programs that enhance the quality of patient care and contribute to the adequate availability of health professionals within the hospital service area.
E) Support those selected research efforts that are consistent with the hospital's philosophy.

Our role

Saint Raphael's contribution to the health of the people it serves is deeply rooted and multifaceted. Here's a profile of statistics that show how Saint Raphael's helped the people in its service area during 1981:

Admissions ........................................ 17,780
Patient days ...................................... 150,335
Overall average length of stay (excluding newborns) .................. 8.5 days
Births .............................................. 925
Out-patient visits .................................. 34,216
Emergency room visits .................... 50,362
Surgical procedures ................... 10,987
Short-term surgical procedures ...... 1,457
Drug doses dispensed by pharmacy ...... 1.64 million
Sterile solutions prepared by pharmacy ... 11,553
Hyperalimentation .................. 19,487
Intravenous additives and specials .... 68,437
Radiology (x-ray) procedures .......... 4,107
Ultrasound diagnostic tests .......... 5,117
Cardiac diagnostic tests .............. 5,388
Nuclear medicine procedures .......... 820
Cardiac catheterizations .............. 4,107
Radiation treatments .......... 24,577
Respiratory therapy treatments ....... 156,880
Physical therapy department visits .... 26,419
Renal dialysis treatments ......... 5,996
Laboratory tests ......................... 1.25 million
Social service cases processed ... 5,700
Patient meals served .............. 393,114
Laundry processed (lbs.) ........ 2.278 million
Volunteer hours .......................... 80,000

A moment of silent reflection
Volunteers of all ages
Mickey visits Pediatrics

The Hospital of Saint Raphael's primary and secondary service area
Our services

Although Saint Raphael's has a strong community-orientation, it also offers advanced specialty services not typically associated with a community hospital, allowing it to be a referral medical center. The following details Saint Raphael's wide range of clinical services:

Major clinical services

Anesthesiology
- General surgical
- Obstetrical
- Treatment of chronic pain

Medicine
- Hematology/Oncology
- Pulmonary diseases
- Cardiology
- Metabolism
- Renal disease
- Infectious diseases
- Physical medicine and rehabilitation
- Dermatology
- Neurology
- Gastroenterology

Obstetrics and Gynecology
- Gynecological surgery, including short-term
- Oncology
- Obstetrics, normal and level II high-risk

Pathology
- Clinical
- Anatomical

Pediatrics
- Adolescent
- Child
- Intensive care nursery
- Consultations in pediatric cardiology, pediatric nephrology, pediatric gastroenterology, pediatric metabolism, child development and behavioral disorders, learning disabilities, and pediatric allergy

Psychiatry
- Adult
- Adolescent
- Children

Radiology
- Diagnostic
- Nuclear medicine and ultrasound
- Therapeutic radiology
- Computerized axial tomographic (CT) scanning
- Ultrasound scanning

Surgery
- General surgery
- Thoracic and cardiac surgery
- Orthopedic
- Plastic
- Otolaryngology
- Urology
- Neurosurgery
- Oral
- Ophthalmology
- Vascular
- Gynecology
- Short-term

Other ways we help: Ambulatory services and community medicine

Programs conducted under this major category include in-patient, out-patient and other community services related to the hospital's primary/ambulatory care role. These services include:

Medicine sub-specialty clinics
- Allergy
- Cardiology
- Dermatology
- Gastrointestinal
- Hematology
- Medical chest
- Metabolic
- Neurology
- Rheumatology

Mental health and psychiatry
- Adolescent Crisis Unit for Treatment and Evaluation (ACUTE)
- Children's Psychiatric Emergency Services (CPES)
- Out-patient adult psychiatry clinic
- Shock therapy

Obstetrics and gynecology
- General gynecology
- Post-partum
- Ante-partum
- Colposcopy
- Infertility

Pediatrics
- Pediatrics
- Pediatric cardiology
- Pediatric allergy
- Pediatric screening program
- Pediatric neurology
- Child development
- Learning disabilities
- Pediatric gastroenterology
- Behavioral disorders
- Pediatric endocrinology/diabetology

Monitoring a patient's breathing
Pediatric and internal medicine in primary care

**Physical medicine**
- Physical therapy
- Occupational therapy
- Speech therapy
- Muscular dystrophy
- Electromyography
- Arthritis clinic

**Pulmonary diseases**
- Pulmonary function laboratory
- Respiratory therapy
- Postural drainage treatments

**Surgery sub-specialty clinics**
- Podiatry
- Neurosurgical
- Thoracic and cardiac surgery
- Otolaryngology
- Oral surgery
- Ophthalmology
- General surgery
- Urology
- Orthopedics
- Plastic
- Vascular

**Transfusions**

**Trauma and emergency care**

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**Some of the special ways we help**

In addition to medical/surgical units, obstetrics and gynecology, pediatric and psychiatic services, Saint Raphael's fulfills its role as an acute care hospital and referral center by providing sophisticated intensive care, cardiac and pulmonary intensive care, newborn intensive care, children's psychiatric emergency services, and adolescent crisis intervention. Supporting these services are sophisticated diagnostic and therapeutic services. These support departments include:

**Acute psychiatric service**

The 23-bed in-patient service and four-bed children's psychiatric emergency service complement varied psychiatric out-patient services, including specialized programs for adults, adolescents and children.

**Cardiac diagnostic services**

Saint Raphael's large cardiology service is supported by specialized cardiac diagnostic techniques. In addition to cardiac catheterization and radiographic capabilities, an electrocardiographic (EKG) service provides routine EKG service as well as 24-hour EKG scans. The cardiology laboratory provides exercise stress testing, vectorcardiography studies, phonocardiography, systolic time interval studies, and the insertion of pacemaker and Swan Ganz catheters. The cardiology laboratory along with the ultrasound cardiac imaging capabilities, blend well to form a Cardiac Diagnostic Center. These services support the hospital's coronary care unit and cardiology service, both in-and out-patient.

**Center for correction of facial deformities**

The section of oral surgery provides the complex treatment necessary for acquired and congenital facial deformities. Saint Raphael's is the center for correction of facial deformities in Southern Connecticut.

**Kidney dialysis**

The region's dialysis center was formed at Saint Raphael's in March 1980. Occupying the entire former surgical suite on the sixth floor of the Main Building, the dialysis center provides the most modern facilities for 40 chronic renal patients who have kidney dialysis on two or three days a week for five hours each visit—a total of approximately 7,000 dialysis visits a year. Saint Raphael's also provides continual peritoneal dialysis (CAPD) on an out-patient basis. Its program is one of the first CAPD out-patient programs and is one of the nation's largest.

**CT scanning, Radiology**
Hand surgery

Because plastic surgeons in the section of plastic surgery have all been trained in the latest techniques of hand surgery, Saint Raphael's is the recipient of many referrals for sophisticated surgery, as well as later hand reconstruction. Also, the hospital is fortunate to have on its staff one-third of all Board-certified plastic surgeons in Connecticut.

Intravenous and hyperalimentation therapy

Specialized treatment is provided by a team of nurses in which the intravenous application of fluids, medications and other nutrients are administered. The development of new medications used in conjunction with intravenous fluids is playing an increasingly important role in treatment of many metabolic and cardiac disorders.

Neurosurgery

The section of neurosurgery has been in the forefront of neurosurgical advances for the past 30 years. The broad spectrum of neurosurgical procedures is performed at Saint Raphael's, including microsurgical procedures for pituitary surgery, aneurysms and brain tumor surgery for neurovascular decompression in patients with tic douloureux. A more recent technical addition to the section is the use of laser surgery for a variety of conditions.

Open heart and complex cardiothoracic surgery

The cardiothoracic surgery program is a major referral source for many hospitals surrounding the Greater New Haven area. Thoracic surgeons at Saint Raphael's perform the most delicate types of surgery affecting the heart, lungs, esophagus, and chest wall.

Ear Research and Education Center

This center administers an Infant Hearing Assessment Program which tests the hearing of babies as young as a day old. By detecting a hearing problem early, the chances of rectifying a problem are better. The hour-long test is administered to all high-risk babies. But all babies can be tested, including those born outside Saint Raphael's. The only other hospitals in New England to provide such testing routinely are in New Hampshire and Maine.

While results from the testing are analyzed by a qualified ear specialist or a certified audiologist, the actual testing is done by volunteers from the Telephone Pioneers, who also built and donated the special equipment needed. The Pioneers also follow-up, for one year, all cases born at Saint Raphael's. About 30 groups of Pioneers run this type of testing in various hospital programs across the United States.

Pastoral care

As part of the hospital's fulfillment of its Catholic philosophy to meet the total needs of patients, a strong commitment to pastoral (spiritual) care is maintained. The Department of Pastoral Care includes a chaplaincy counseling center and a pastoral education program.

Physical Medicine, EEG, EMG

Saint Raphael's Physical Medicine Department, which is headed by a physiatrist, provides all physical therapy services to support the surgical and medical programs, including pulmonary physical therapy, Occupational therapy and speech pathology are integral parts of the physical medicine program for acute and longer term rehabilitation services. Electromyography (EMG) studies are performed as a physical medicine service and thus complement the electroencephalography (EEG) laboratory capabilities and the neurology section.

Pulmonary diseases

Another well-developed program at Saint Raphael's is the section of pulmonary diseases. It provides extensive respiratory therapy programs and a pulmonary function laboratory.

Therapeutic radiology

In addition to diagnostic radiology, Saint Raphael's Radiation Therapy Center is heavily involved in supporting the cancer program with therapeutic radiology treatment, planning and therapy. The Radiation Therapy Center's patient utilization makes it one of the three largest in Connecticut.

Total joint replacement surgery

The orthopedic surgery section performs complex joint surgery involving the replacement of the hip and knee, as well as other sophisticated surgical techniques.

Tumor registry

This program supports Saint Raphael's cancer program with on-going follow-up on cancer patients treated at the hospital and by collecting data for the statewide Tumor Registry Program.
Helping you stay healthy

Saint Raphael's maintains a deep commitment to informing the community about how to maintain its good health. This commitment includes educational programs sponsored by the hospital, personal health seminars co-sponsored by the medical staff and Hospital of Saint Raphael Auxiliary, screening programs, and the distribution of health-related information.

You might want to...

Visit Saint Raphael's for:

- Nutrition counseling (with your physician's recommendation), 789-3266
- Weight Control/Psychology Unit (fee, physician referred), 789-3031
- Diabetes classes for patients and their families, 789-3407
- Arthritis classes (nominal fee), 789-3440
- Glaucoma screenings, 789-3031
- Pre-admission tours for children, 789-3445
- Tours for the general public (children, school classes, teenagers, adults, and senior citizens welcome), 789-3407
- Tours of the child-bearing area for expectant parents, 789-3401
- Expectant parent classes: prenatal, early pregnancy and a prepared childbirth refresher (nominal fee), 789-3378
- Classes for new parents in the maternity unit on parenting and infant care, breast-feeding, taking care of the premature baby, and postpartum care for the mother, 789-3378
- Testing for newborn babies with potential hearing problems through the hospital's Infant Hearing Assessment Program, 789-3257

Call Saint Raphael's:

- Six days a week for health information by phoning Tel-Med at 789-3333. If you are unfamiliar with Tel-Med, ask for tape number 429, which explains how this service operates. Tel-Med is available from 9 a.m. to 9 p.m. Monday through Friday and 9 a.m. to 3 p.m. Saturday.

Listen to:

- Health tips from Dr. Romeo Vidone, the Hospital of Saint Raphael's Chief of Pathology, on WELI, 960-AM on the radio, five days a week at 4:56 p.m.
- "To your health" on WAVZ, 1300-AM on the radio, every day at 10:20 a.m.
- "Take one a month" for your health, every third Monday of the month with Saint Raphael's experts and Chris Plass on WELI, from 9 p.m. to 11 p.m.

Watch for:

- "Better Health," a weekly television series about health, Mondays at 7 p.m. and Sundays at 5 p.m. on Connecticut Public Television.
- Saint Raphael's Better Health, bi-monthly regional health magazine.
- Daily pollen counts from Saint Raphael's Pollen Count Center, during the allergy season.

Rest assured because we're here:

- Our Lifeline system provides a constant direct link for subscribers with a control center in our emergency room. For more information on Lifeline, call 789-3497, or Tel-Med at 789-3333 and ask for tape number 5044.

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High school students visit the maternity area

"Hello, Tel-Med."
Where we are...

Directions to Saint Raphael's

If you are planning a visit to the Hospital of Saint Raphael, the most convenient routes for our out-of-town visitors are:

From Hartford (North)
Leave I-91 South at Exit 1 ("Downtown New Haven"). Continue on the exit expressway until it ends. At the third traffic signal turn right onto Howe St. At the third traffic signal on Howe Street, turn left onto Chapel Street. Take a third left onto Orchard Street and an entrance to a parking garage on hospital grounds will be on your right. OR leave the Wilbur Cross Parkway (South) at Exit 59, then follow direction listed below for "From Waterbury" beginning at "Continue."

From Shore Towns (East)
Exit 1-95 South at Exit 47 ("Downtown New Haven") and follow direction "From Hartford" beginning at "Continue."

From Waterbury and Upstate New York (Northwest)
Follow Route 69 South to Route 63 South (Whalley Avenue). Continue down Whalley Avenue and take a right onto Sherman Avenue. Take a left at George Street and an entrance to the hospital garage will be on your left.

From Bridgeport and New York City areas
Leave the Wilbur Cross Parkway at Exit 57 (Route 34 East). Continue on Route 34 until you cross Sherman Avenue. The garage will be on your left. OR leave 1-95 North at Exit 47 ("Downtown New Haven") and follow directions "From Hartford" beginning at "Continue."

When you arrive
Visitor parking is available in the 750-car garage on hospital grounds at the corner of Orchard and George Streets. A sheltered access from the garage to St. Joseph’s Pavilion, the Verdi Memorial Building and Saint Raphael’s Main Building is available by using the elevators at the rear of the garage to the first level, and by following the signs. Reception decks are located in the lobby of each building. To reach the Education Building, Primary Care or the Pastoral Center, take the elevators at the front of the garage to the first level, then exit onto George Street.
You may also want to know

APPROVALS
Joint Commission on Accreditation of Hospitals
American College of Surgeons
American Association of Blood Banks
College of American Pathologists
Joint Review Committee on Education in Radiologic Technology
Nuclear Regulatory Commission

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Connecticut State Department of Health

MEMBERSHIPS
American Association of Oral and Maxillofacial Surgeons
American Board of Oral and Maxillofacial Surgeons
American Dental Association
American Hospital Association
Blue Cross/Blue Shield of Connecticut
Connecticut Hospital Association
Catholic Health Association
Connecticut Catholic Hospital Council
Council on Teaching Hospitals
Liaison Committee on Graduate Medical Education
for Radiology, Pathology, Medicine, and Surgery
New England Hospital Assembly

EDUCATIONAL AFFILIATIONS
Albany Medical College
Albertus Magnus College
College of St. Scholastica
Quinnipiac College
Russell Sage College
South Central Community College
Southern Connecticut State College
University of Bridgeport
University of Central Florida
University of Connecticut
University of Lowell
University of New Haven
University of Pennsylvania
Yale University
Yale University School of Medicine

Annual Report
Reprints of the Hospital of Saint Raphael's latest annual report, published as two full-page newspaper advertisements, are enclosed. For additional copies, telephone 789-3509.

For additional information
Department of Public Information (203) 789-3509
Personnel Department 789-3518
Nursing Recruitment 789-3165
Health Information 789-3031