Hospital of Saint Raphael Annual Report (pamphlet), 1964

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ADMINISTRATOR'S MESSAGE

Dear Friends of The Hospital of St. Raphael:

In this report to you we tell you briefly of our accomplishments in our chosen profession of caring for the ill. This report would not be possible without the unswerving dedication of our staff—medical, administrative and religious.

We cannot rest on our accomplishments—during the past year or the past half century. Nor do we intend to. Under the cherished guidance of our Board of Trustees and Medical Staff we plan progress for the future to keep pace with every dynamic growth of the communities we serve through patient care, education, research and prevention.

In our prayers we ask—that God continue to share with us His blessings to realize greater fulfillment in the care of His sick.

Sincerely yours in Christ,

Administrator

BOARD OF TRUSTEES

President: Most Rev. Henry J. O'Brien, D.D.
Vice President: Most Rev. John F. Hackett, D.D.
Treasurer: Sister Louise Anthony
Secretary: Sister Anita Eucharia
Assistant Treasurer: Sister Mary Priscilla
Assistant Secretary: Sister Regina Clare

THE HOSPITAL OF ST. RAPHAEL:

- is a member of the American Hospital Association,
- is approved by The Joint Commission on Accreditation of Hospitals, Connecticut State Department of Health.

THE NURSING SCHOOL OF THE HOSPITAL OF ST. RAPHAEL:

- is approved by the Connecticut State Board of Examiners for Nursing.
- is accredited by The National Nursing Accrediting Association.

SUMMARY OF INCOME AND EXPENSES

(Year ended September 30) 1962 1963 1964

Revenues from services to patients:
In patients $5,221,892 $6,286,529 $7,288,583
Out patients 426,647 526,721 508,207
$5,658,539 $6,813,250 $7,896,790

Deductions from revenues:
Free work and allowances 372,140 472,889 610,481
Provision for uncollectible accounts 199,733 201,234 224,111
$571,873 $674,123 $834,592

Net revenue from services to patients $5,086,666 $6,139,127 $7,062,198

Operating Expenses:
Administrative and general 789,192 887,911 957,543
Dietary (food service) 576,419 705,143 732,077
Household and property 713,411 831,975 867,991
Professional services 3,020,877 3,683,968 4,079,556
Provision for depreciation 238,611 292,260 313,066
$9,318,470 $10,401,257 $11,079,833

NET OPERATING GAIN (OR LOSS) 
1962 $462,569 $406,812 $55,757
1963 199,733 201,234 224,111
1964 32,365

WHERE THE HOSPITAL GOES (Percentage)

1962 1963 1964
Salaries, wages and fees 62% 61% 62%
Supplies and expenses 34% 34% 34%
Depreciation 4% 5% 4%

REMEMBER

The Hospital of St. Raphael needs and welcomes the sympathetic interest and cooperation of the public to properly fulfill its mission in the care of the sick.

Contributions of money and gifts are always welcome for general purposes. Memorial gifts in trust, the income to be used in the healing work of the hospital, or given for a specific purpose.

Gifts to The Hospital of St. Raphael are deductible for income tax purposes.
YESTERDAYS...

MANY HANDS —

Shortly after the turn of the century it was recognized new hospital facilities were essential in a growing community. Established was The Hospital of St. Raphael dedicated "...to receive and care for all patients who might apply for admission, without regard to creed or race..." Then, as now, the quest for medical knowledge was a primary aim in order to better serve the patient. The Hospital of St. Raphael kept pace and set standards to follow. It pioneered, for example, the practice of permitting the patient to have "his or her own physician" and be allowed visitors. The concepts developed, the skill of the medical staff, the tenderness in nursing, the never-tiring devotion to duty won for many hands a reputation of faithful service. These concepts, skill, tenderness and devotion are recognized by the community as evident in the ever-increasing number of people served.

In the first years of The Hospital of St. Raphael, the average number of patients was 803. A half-century ago it was 7,667. Today, after 20,705 days of service, a patient is admitted on the average of every 35 minutes.

TODAYS...

MANY HEARTS —

The Hospital of St. Raphael is many things. Skill of a surgeon's hand. Smile of a nurse. Accuracy of a medical report. Dollars and diet. Carpenter and clergy. Nun and typist. Quiet but never still. Tuned to every heartbeat. The soothing satisfaction of healing. These many things are measured in the past year in 123,356 patient days. On the average, each of the 15,375 patients admitted stayed but a week and a day. From its laboratories came prescribed medication. Its plant maintained spotless each day, warm and comfortable in the winter, cool in the heat of summer. From the hospital's kitchens came 048 meals at the rate of 2,145.3 served each 24 hours, each specially prepared to meet individual patient requirements. Indicative of the ever-increasing role performed by the hospital was the greater use of Emergency Room knowledge and facilities, with 23,890 emergencies recorded. Outpatient service — consultation and treatment available to those not requiring hospital stay listed 15,855 visits to the clinic.

Consultations were held. Patients were X-rayed. And therapy was provided — 11,355 radiation treatments and 42,036 physical therapy treatments. All a part of the overall operation of the hospital made possible only through the dedication of many hands and heartfelt love for the well being of fellow man.

TOMORROWS...

IN YOUR CARE —

The tomorrows of the yesterdays are now past. They brought forth The Hospital of St. Raphael of today. It is recorded in fact that more medical knowledge has been advanced in this century than in all the past history of the world. Before the next decade is out, this knowledge will more than double.

The Hospital of St. Raphael has in 57 years reflected progress and expansion to achieve its position as a leading general hospital in the nation. But growth must be continuous both in medical services offered and in the very best of modern equipment and facilities.

In this theme, The Hospital of St. Raphael is now advancing in new directions. Walls are coming down. New ones will go up. Soon to be open is the most modern and efficient Psychiatric Unit. The facility will be self-contained, with 23 beds available. Of latest design, the unit will serve an ever-broadening area of community need.

Presently cramped Emergency Room facilities are being expanded to more than double existing quarters. And with the new year, a full-time chairman will guide the recently enlarged, relocated Pediatrics Section. These are physical changes within the hospital building, but they will bring forth new methods in caring for the sick. On the tomorrows.